

Customer Name:		
Address:		
Contact No:	Make/Model:	Purchase Date:
IMEI number:	Policy Reference Number:	

### Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using ball point pen and send it to Taurus Insurance, Suite 2209-2217, Eurotowers, Europort Road, Gibraltar

**Service User Number**

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**Name and full postal address of your Bank or Building Society**

To the Manager	Bank/Building Society
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Postcode

Name(s) of Account holder(s)

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Branch Sort Code

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Bank/Building Society account number

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**Reference (to be completed by Administrator only)**

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**Instruction to your Bank or Building Society**

Please pay Taurus Insurance from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.



I understand that this instruction may remain with Taurus Insurance and if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This policy will cover your gadget(s) against perils such as Theft, Loss, Accidental Damage, Malicious Damage or Breakdown – levels are as chosen by you at the time of purchase. The premium will be confirmed at the time of purchase and is dependant upon the type and number of gadgets on cover. Premiums will be collected either monthly or annually by Direct Debit, as chosen by you at the time of purchase.

The Contract number is SRWW001916

**What to do if you wish to make a claim?**

1. Upon discovering the incident, contact the Administrators on 0333 880 1746 (local rate call)
2. You will be advised on the process to follow and instructions on returning the item (in respect of damage claims) and payment of the excess.

**In the event of theft or loss**

1. Within 24 hours of discovering the incident, notify (where appropriate):
  - a. The network you are connected to Vodafone: 07836 1191; O2: 08705 860 860; Orange: 07973 100 150; T Mobile: 07958 121 121
  - b. The appropriate local Police authorities and obtain an incident number

**If you have any queries regarding this Direct Debit, please call the Administrator on 0330 880 1746 (local rate call)**

**This policy is administered by Taurus Insurance, Suite 2209-2217, Eurotowers, Europort Road, Gibraltar**

**This guarantee should be detached and retained by the payer.**

**The Direct Debit Guarantee**

- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Taurus Insurance will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Taurus Insurance to collect a payment, confirmation of the amount and date will be given to you at the time of request
- If an error is made in the payment of your Direct Debit by Taurus Insurance or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Taurus Insurance asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required, please also notify us.

